



# DIRECTORATE OF DISTANCE EDUCATION UNIVERSITY OF JAMMU, JAMMU

([www.distanceeducationju.in](http://www.distanceeducationju.in))

BABA SAHEB AMBEDKAR ROAD, NEAR VIKRAMCHOWK-180001

## Tender Notice

For and on behalf of the DDE, University of Jammu, Jammu sealed tenders affixed with revenue stamps worth Rs. 6/- are invited from the Registered Firms/Authorized Dealers through Registered cover / Speed post for the **supply of SMS Service to the distance learners of the Directorate**, addressed to the Director (DDE), University of Jammu, Baba Saheb Ambedkar Road, New University Campus, Jammu-180006. The tenders should reach in the office of the Director (DDE) on or before 11-12-2015 during all working days upto 5:00 P.M. The detailed tender notice specifications and other terms and conditions are available at our websites [www.distanceeducationju.in](http://www.distanceeducationju.in) & [www.jammuuniversity.in](http://www.jammuuniversity.in).

Sd/  
DIRECTOR (DDE)

No: DDE/3

Dated: 26-11-2015

Copy to:

1. Spl. Secy. to Vice-Chancellor, University of Jammu, Jammu for the kind information of the Hon'ble Vice-Chancellor, please.
2. P.S. to Dean, Academic Affairs, University of Jammu, Jammu for the kind information of the DAA, please.
3. Sr. P.A to Registrar/ Controller of Examinations/DCD/Dean Students Welfare, University of Jammu, Jammu.
4. Publication Relation Officer, University of Jammu, Jammu
5. Notice Board
6. University Websites – [www.distanceeducationju.in](http://www.distanceeducationju.in) & [www.jammuuniversity.in](http://www.jammuuniversity.in)  
Guard File



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### Price Bid in the following format

(To be submitted in official letter head)		
<u>Price Bid</u> <u>Tender for Bulk SMS Services</u>		
Tender Reference No:		
Name and address of the Bidder:		
S.No.	SMS Type	Price per SMS (Rs.) including tax

## **Terms and conditions**

### **A. The successful bidders have to provide the following services:**

- i) Transactional Bulk SMS with validity.
- ii) Necessary software /API/interface should be provided to send Bulk SMS through web based system MS Excel etc.
- iii) All sent message should have delivery details and should be accessible.
- iv) A web based user interface/tool should be provided with the following minimum provision:
  - a.To monitor the services.
  - b.To view the delivery status.
  - c.To view the reports.
  - d.To view the utilization.
  - e.To view the balance.
  - f. To control the actions, etc.
- v) Minimum three number of Sender IDs to be provided.
- vi) Uninterrupted Service must be provided. The selected vendor shall provide all technical support.
- vii) The selected vendor should provide a contact number for attending complaints and to provide technical support which should be available on 24 X 7.
- viii) The selected vendor will do all liaisoning & co-ordination job and will be a single point of contact for all issues.
- ix) In case of any SMS related issues DDE will lodge a complaint which should be attended immediately.
- x) Payment will be released after completion of the work and submission of the bill in triplicate.
- xii) The validity of offer of the successful bidder shall be at least one year from the date of finalization of the order and the successful bidder will be bound to supply the items at agreed rates and terms during this period.

### **B. Documentstobesubmitted:**

Bidder will have to provide the following particulars:

- i) Detail of the organization (including Name, Complete Address, Phone No, Contact Person, Email ID, Brief Description of the organization, etc) should be provided.
- ii) Income Tax PAN Card No (Photocopy of the PAN Card need to be submitted).
- iii) Self Attested experience Certificate regarding providing bulk SMS Service.
- iv) Self-declaration certificate regarding the matter that the organization is not blacklisted by any Government Organization.
- v) Should submit a self declaration for not being under legal action for corrupt or fraudulent practices.
- vi) The proposal document shall be signed by the proposer in all the pages with official seal.